

Cold Weather Rule Starts

(1). The provisions of the Cold Weather Rule establish the disconnection procedures for any Residential Customer of the Cooperative throughout the cold weather period, which extends from November 15 through March 15.

(2). The Cooperative shall not disconnect a Customer's service between November 15 and March 15 when the local temperature is forecast to drop below 32 degrees within the following 24-hour period unless:

- (a). It is at the Customer's request;
- (b). The service is abandoned;
- (c). A dangerous condition exists on the Customer's premises;
- (d). The Customer violates any rule of the Cooperative that may adversely affect the safety of the persons or property, including the physical integrity of the Cooperative's delivery system; or
- (e). The Customer causes or permits the unauthorized interference with, diversion or use of (meter bypass), the Cooperative's electric service situated or delivered on or about the Customer's premises. In any of these situations, the Cooperative may disconnect the service immediately. Electric service disconnected under (c), (d), or (e) above may be restored as soon as possible after the physical problems as defined in (c), (d) and (e) above have been corrected and all applicable fees, costs, and security deposits have been paid.



(3). Responsibilities of the Cooperative. The Cooperative will send (1) written notice mailed first class at least five (5) days prior to termination of service. A Customer may not be disconnected until a 24-hour forecast above the activating temperature is predicted.

On the day of disconnection, the Cooperative must receive a 24-hour forecast above the activating temperature. If the temperature is then forecast to be below the activating temperature, the disconnection may not be carried out. Instead, the Cooperative must wait for another 24-hour forecast above the activating temperature, but further notice to the Customer will not be required.

The Cooperative will, in the five (5)-day written notice, also inform the Customer of the existence of the Cold Weather Rule and that the Customer can avoid disconnection by bringing the Customer's electric bill current.

Board Meeting Highlights

The Board of Trustees for the Ark Valley Electric Cooperative Association held its regular meeting for the month of September on September 24, 2018.

The matter of general capital credit unretired balances was addressed by the Board. The General Manager, Jackie Holmberg, presented a spreadsheet report entitled Statement of Margins and Members Equity. As of September 2018, Ark Valley had \$18,231,910.98 in previously allocated, but not yet retired, patron capital dating back to 1998. As such, the Cooperative has lived up to its 20-year capital credit retirement policy.

Holmberg presented various options on the spreadsheet on how some of the outstanding capital credit balances could be retired, how much each scenario would cost, and how each retirement would impact the Cooperative's equity level. After the Board discussed the various scenarios, it approved a motion to retire all outstanding capital credit balances from 1998 (\$641,478.46) and 25% of outstanding capital credit balances from 2017 (\$298,968.45). The total amount of the capital credit retirement equals \$940,446.91, or approximately four and four-tenths percent (4.4%) of the Cooperative's total margin and equity. The capital credit retirement checks will be processed and mailed to members by mid-December.

ATTENTION High School Juniors & Seniors

Ark Valley Electric Cooperative is offering two scholarships and one all-expense-paid trip to the Cooperative Youth Leadership Camp for qualified juniors or seniors.

Eligibility

The student's parent(s) must be a member of Ark Valley Electric and either a junior or senior in high school to apply. Ark Valley members may nominate students they know are eligible.

You Could Win

- ▶ **First Place:** A \$1,000 College Scholarship and an all-expense-paid trip to Washington D.C.
- ▶ **Second Place:** A \$500 Scholarship.

To Apply: 1. Submit a written copy of a 5-10 min. speech on the present and future value of the electric co-op to its members and community. **OR** 2. Submit a multimedia video or power point on a list of topics provided on the application.

Finalists will be asked to present to a panel of Board Members and Co-op staff. **Essays, videos, and power points must be received at Ark Valley by 5:00 p.m. on December 3, 2018.**



Payton Truitt, 2018 Winner

The Ark Valley Electric Cooperative Association, Inc. is an equal opportunity provider and employer.

If you wish to file a Civil Rights program complaint of discrimination, complete the USDA Program Discrimination Complaint Form, found online at http://www.ascr.usda.gov/complaint_filing_cust.html, or at any USDA office, or call (866) 632-9992 to request the form. You may also write a letter containing all of the information requested in the form. Send your completed complaint form or letter to us by mail at U.S. Department of Agriculture, Director, Office of Adjudication, 1400 Independence Avenue, S.W., Washington, D.C. 20250-9410, by fax (202) 690-7442 or email at program.intake@usda.gov.